

Installation Guide



USCK077014

CONTACT & WARRANTY



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Limited Warranty

BELZ warrants this product against defects in materials and workmanship under normal use for a period of **5 years** from the date of purchase. This warranty covers:

- Manufacturing defects in materials and finish
- Functional failure of valves and mechanisms under normal use

This warranty does not cover:

- Damage from improper installation or misuse
- Normal wear and tear
- Damage from abrasive cleaners or chemicals
- Installation not performed according to this guide

For warranty claims, contact us with your proof of purchase and a description of the issue.

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Tools that may be required for installation



① Adjustable Spanner



④ PTFE Tape



② Screwdriver



⑤ Flashlight



③ Cleaning Cloth



⑥ Protective Gloves

SAFETY INFORMATION

 **WARNING:** This product must be installed by a qualified professional or by a competent person under professional supervision.
Incorrect installation may result in water leaks, flooding, property damage, or personal injury.

Please read all instructions carefully before commencing installation:

1. **Isolate the hot and cold water supplies** before installation and drain any remaining water from the system.
2. **Inspect all components** before installation. Do not install any component that is damaged, cracked, bent, or missing.
3. **Do not overtighten any fittings**, as this may damage threads, seals, or ceramic basins and sinks.
4. After installation, carry out a leak test before putting the product into regular use.

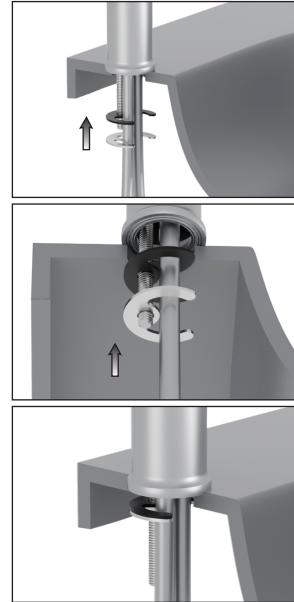
 **TIP:** Please retain this guide for future reference and warranty purposes.



1. Position the Base and Insert the Tap

- Fit the rubber ring underneath the base, then place the base over the mounting holes in the worktop.
- Ensure the base fully covers the holes and fits snugly against the worktop surface.
- Insert the tap and supply lines through the mounting hole. Put the tap's threaded stem and the two supply lines down through the mounting hole.
- Make sure the lines aren't twisted and the tap is sitting straight.

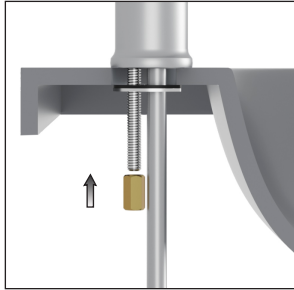
03



2. Install the Washers

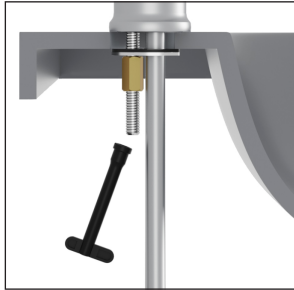
- Slide both the rubber washer and the metal horseshoe washer onto the threaded stem, ensuring the metal horseshoe washer is positioned below the rubber washer.
- Push both the rubber washer and the metal horseshoe washer upward.
- Make sure both the rubber washer and the metal horseshoe washer are firmly against the sink bottom.

04



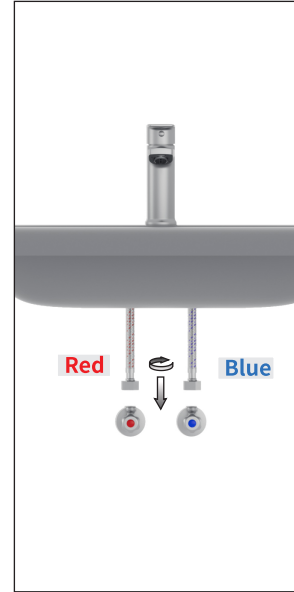
3. Secure the Tap

- Thread the mounting nut onto the stem.



- Using the installation spanner supplied with the tap, gradually tighten the mounting nut upward until the tap is secure and does not wobble.

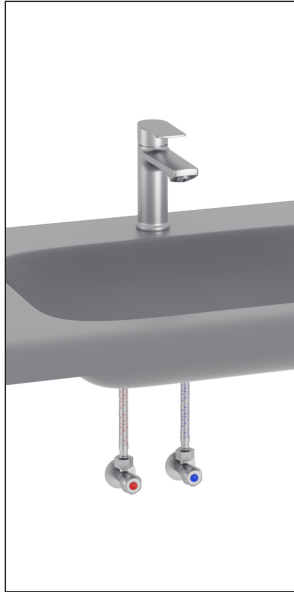
Note: Do not overtighten, as this may damage the tap or the worktop.



4. Connect the Supply Lines

Check Gaskets: Inspect the black rubber gasket inside each hose end to ensure it is intact and correctly positioned. If necessary, use the included spare gasket.

- Connect the red supply line to the left (hot water) valve and the blue supply line to the right (cold water) valve.
- Use a spanner to gently tighten the connection nuts to prevent leaks. Do not use excessive force when tightening the nut on the hot water valve.



Important: For the tap to work properly, the hot water supply must be connected on the left and the cold water supply on the right.

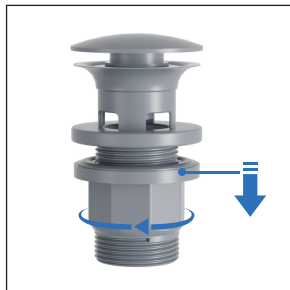
Note: Do not twist the lines while connecting them, or the connections could come loose.



5. Important Notes & After-Sales Contact

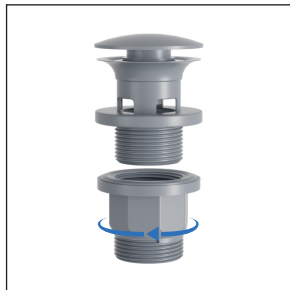
- Make sure the handle is in the off position before testing the tap.
- After installation, turn on the main water supply and check for leaks. Test the handle to make sure it moves smoothly.
- Do not use any acidic cleaners, abrasive pads, or steam cleaners on the tap surface.
- For warranty or support, please reach out to our customer service team.

TROUBLESHOOTING		
Issue	Possible Cause	Solution
Leak under sink	Mounting nut not tightened properly; gasket misaligned	Tighten mounting nut; reposition the gasket and tighten again
Leak at supply hose	Supply hose connection loose or improperly threaded	Disconnect and reconnect correctly, then tighten securely
Hot and cold water reversed	Hot and cold supply hoses connected incorrectly	Swap the hose connections at the shut-off valves
Tap body feels loose	Horseshoe mounting bracket and mounting nut not securely tightened	Carefully tighten the horseshoe mounting bracket and mounting nut until the tap is firmly secured
Low water pressure	Aerator blocked by debris; shut-off valves not fully open	Remove and clean the aerator, and fully open the isolation valve
Water dripping from spout	Cartridge incorrectly installed or worn	Reinstall or replace the cartridge
Unusual noise during use	Air trapped in the supply lines or unstable water pressure	Run the tap for several minutes to clear any trapped air.



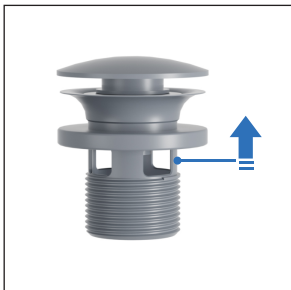
If your purchase includes a pop-up waste, please follow the installation steps below:

Note: Ensure the washer is placed inside the lock nut.



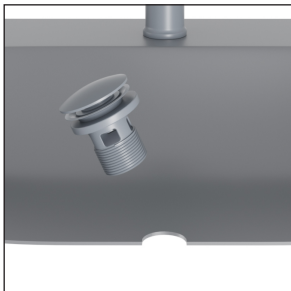
1.Disassemble for Installation

- Remove the washer and lock nut from the main body.



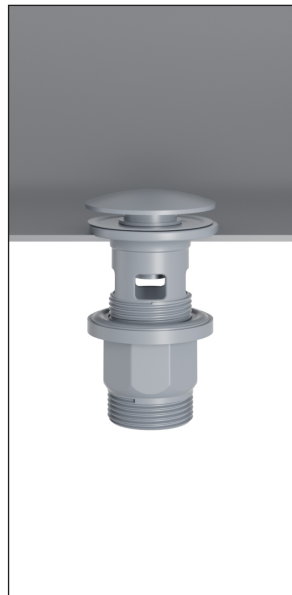
2. Ensure Sealing Gasket is Properly Placed

- Push the sealing gasket to the top of the main body before inserting the waste.



3. Insert Main Body

- Insert the main body into the sink hole.



4. Secure from Underneath

- Reattach the washer and lock nut from underneath the sink.
- Tighten gently until secure — do not overtighten, to avoid damaging the components.